

Ohio COVID-19 Vaccination Provider Partners,

We want to share important information with you about reimbursement by the Health Resources & Services Administration (HRSA) and the Medicaid program.

The Provider Relief Fund (PRF) was created by the CARES Act and was recently augmented by the recent relief package signed on Dec. 27, 2020. A portion of the \$175 billion PRF was used to establish an “Uninsured Fund” administered through HRSA and UnitedHealth Group. Providers can claim reimbursements for testing, treating, or administering vaccine to uninsured persons.

Providers of the vaccine can request reimbursement of the administration of the COVID-19 vaccine through the HRSA [COVID-19 Claims Reimbursement to Health Care Providers and Facilities for Testing, Treatment, and Vaccine Administration for the Uninsured](#).

HRSA Information for Providers

The [HRSA](#) website also offers [FAQs](#) and resources about the program, including how to apply for reimbursement, plus links to create an account and begin the submission process. The program is through HRSA in conjunction with UnitedHealth Group.

It is important to note:

- Providers must be enrolled in the HRSA program as a provider participant.
- Providers must check patient eligibility (not covered by private insurance, Medicare, Medicaid, or any other government program) or have been reimbursed through any other sources.
- Providers must submit patient information and claims electronically.
- Providers must receive payment via direct deposit.
- Reimbursement is subject to the availability of funds.

For questions and assistance with this important program, please contact HRSA Grants and Electronic Handbook Customer Support Center at (877) 464-4772.

Medicaid Information for Providers

Ohio Medicaid’s fee-for-service (FFS) and managed care programs are aligned in their coverage of COVID-19 vaccines:

- For the duration of the public health emergency, Medicaid FFS and managed care will cover vaccine administration at the [rates set by Medicare](#) with no cost-sharing.
- Providers of vaccine administration must enroll as an Ohio Medicaid provider.
- The [application](#) can be completed online.
- Questions about Ohio Medicaid provider enrollment, including checking on the status of an application, can be directed to 1-800-686-1516. After dialing this number, follow the prompts for Provider Enrollment.
- Medicaid managed care plans will cover vaccine administration for both in-network and out-of-network providers.
- FFS and managed care plans will accept vaccine administration claims through pharmacy and professional billing mechanisms.

- Pharmacy claims should follow the [NCPDC COVID-19 Vaccination Emergency Preparedness Guidance](#).
- Medicaid FFS is working with its pharmacy benefit manager (PBM), Change Healthcare, to configure their IT system to accept pharmacy claims for COVID-19 vaccine administration. Pharmacy providers should hold FFS pharmacy claims until further notification from the Ohio Department of Medicaid (ODM).
- Medicaid's managed care plans and their PBMs can accept pharmacy claims at this time.
- Professional claims should use the [AMA's CPT® coding](#) for COVID-19 vaccines
- Medicaid FFS can accept professional claims for vaccine administration at this time.
- Medicaid's managed care plans are working to configure their IT systems to accept professional claims for COVID-19 vaccine administration. Providers can contact the managed care plans for more information or can hold their claims until further notification from ODM.

Providers can also call the Ohio Department of Medicaid Call Center at (800) 686-1516 for additional assistance.

A Billing FAQ is also available (attached) and will be updated as more information becomes available. Additional provider administration resources can be found on the [ODH COVID-19 Vaccine Provider Training webpage](#) under the "Provider Admin" tab.

If you have any questions or issues, please call the ODH Provider Call Center between 8:00 a.m. – 7:00 p.m. Monday through Friday, and 8:00 a.m. – 5:00 p.m. Saturday and Sunday, at 1-844-9ODHVAX (1-844-963-4829) or email COVIDVACCINE@odh.ohio.gov.

Sincerely,

ODH COVID-19 Vaccination Provider Relations Team